

## Automatic Exchange of Financial Account Information (AEOI) in Tax Matters

Automatic Exchange of Financial Account Information (AEOI) in tax matters will be applied to MPF schemes and ORSO registered schemes with effect from 1 January 2020. As a scheme member, what does it mean to you?

### Objectives of AEOI

To comply with the Common Reporting Standard (CRS) by Organisation for Economic Cooperation and Development (OECD), established in July 2014 with the aim to **enhance tax transparency** and **combat cross-border tax evasion**.

### What is AEOI / CRS?

MPF schemes and ORSO registered schemes will become reporting financial institutions (Reporting FIs), and are required to comply with the due diligence and reporting obligations by collecting the tax residence information of scheme members and reporting to the Inland Revenue Department (IRD) the account information of those members who are tax residents of any reportable jurisdiction outside Hong Kong.



### For Employers

- With effect from 1 January 2020, **new employees are required to provide a self-certification, which is incorporated in the new enrolment forms** for employees to fill in easily.
- As such, the **Member Enrolment Forms and some of the relevant forms are revised** to incorporate the self-certification.
- Please take all practical steps to **request new employees to complete, sign and submit the self-certification forms properly and promptly** when enrolling these new employees into the MPF scheme and ORSO registered scheme. Otherwise, account opening process will be affected and could not be completed.
- Please **use the new forms** starting from 1 January 2020 and they are available for download from our website [www.bcthk.com](http://www.bcthk.com) now.

BCT (MPF) Pro Choice - Member Enrollment Form (and CRS Self-Certification)



[Click Here](#)

BCT (MPF) Industry Choice - Member Enrollment Form (and CRS Self-Certification)



[Click Here](#)

### More Information

A relevant quick guide "AEOI in Tax Matters and How It May Impact You" and a dedicated AEOI webpage are prepared for your reference. You may also call our employer hotline at 2298 9388.



[AEOI Guide  
Click Here](#)



[AEOI Webpage  
Click Here](#)

## BCT Smart Assistant Macy is on Board!

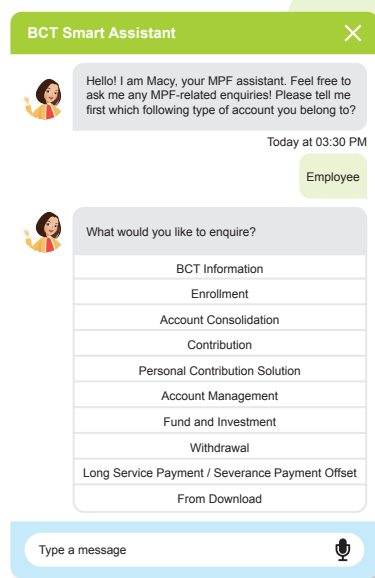
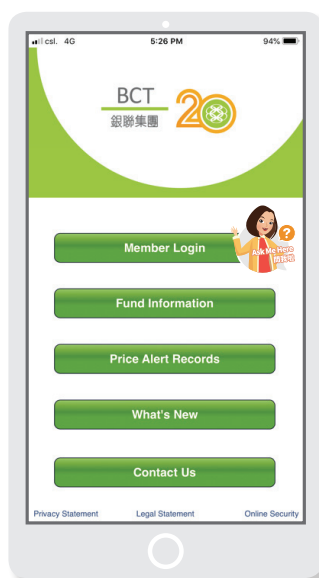


BCT puts customers first as always and is committed to provide a high level of service with a personal touch. To further connect with customers, BCT is proud to launch Smart Assistant Macy, to serve you on multiple platforms around the clock.

Derived from BCT's service philosophy "MPF Made Easy", her name, Macy, is a combination of the first syllable of "Made" and the last syllable of "Easy". Featuring artificial Intelligence with natural language processing technologies, she possesses extensive MPF knowledge and can communicate and interact with you.

You can ask Macy anything about MPF by text anytime and anywhere, such as general enquiries, requesting for forms and checking application procedure. Even when you are not available for a call, you can now make MPF enquiries easily.

Macy will be ready to serve you on BCT's official website and mobile app in December 2019. Later on, she will show up on social platforms.



## "BCT iPortfolio" Helps Members Make Investment Decision

To help members make investment decision, we will provide more investment-related information and launch "BCT iPortfolio". At present, members can conduct "risk assessment" in the retirement planning section on BCT's website ([www.bcthk.com](http://www.bcthk.com)) to understand their risk level. In the future, when they complete "risk assessment" and know their risk level, "BCT iPortfolio" will provide a suggested model portfolio and fund choices based on their risk level for their reference. We will also provide market updates via additional channels and relevant details will be announced later, please stay tuned.

To do "risk assessment" :

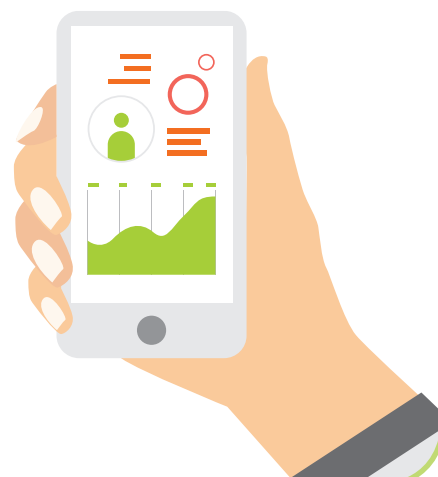


[Click here](#)

## Combine BCT Newsletters to Provide Integrated Information

To provide integrated MPF information to you and your employees for easy perusal, we will combine BCT Express (employer newsletter) and BCT Connect (employee newsletter) starting from 2020. The new combined newsletter, "BCT Connect", will be available quarterly in electronic format.

For employer-specific information, such as employer services and administration procedures, we will send emails to notify you quickly, easily and directly.



## Make Use of MPF Electronic Tools to Save Paper and Time



Ka Shi Lau (1<sup>st</sup> from right), Managing Director & CEO of BCT Group, as Vice-Chairman and Pensions & Funds Subcommittee Co-Chair of the Hong Kong Trustees' Association, together with a group of guests, including The Big Waster, officiated the opening ceremony of the MPF Pavilion.



BCT participated in the "MPF e-Tools Experience Day" co-organised by MPFA and Environmental Protection Department at the exhibition area of the Hong Kong Institute of Human Resource Management (HKIHRM) Annual Conference and Exhibition 2019 in late November. With the theme of "**BCT Digital Experience Hall**", we promoted our diversified electronic services to employers and human resources professionals including eEnrolment online enrolment service, eChannel, BCT Smart Assistant Macy, BCT iPortfolio, employer website, e-Print, etc. We encourage employers and scheme members to experience BCT eJourney and manage MPF in a time-saving and eco-friendly manner.

## BCT Extends Support to Climate Finance & Sustainable Investing Conference 2019

BCT values sustainability. We, as a diamond sponsor, joined forces with supporting organisations, Hong Kong exchanges and Clearing Limited and Financial Services Development Council to push forward green finance in the "Climate Finance & Sustainable Investing Conference 2019" co-organized by World Green Organisation ("WGO") and United Nations Economic and Social Commission for Asia and the Pacific in October.

Our Managing Director & CEO, Ka Shi Lau, gave a presentation on Environmental, Social, and Governance (ESG) trends and challenges ahead in the pension sector and joined a panel discussion to share her views on ESG investing and managed risk exposure.

Over the years, we have been integrating ESG into our business to create more value for employees, customers and the society through various aspects. In June, we launched "WGO x BCT Paper Saving Pioneers" with WGO to raise environmental awareness, attracting overwhelming response.



## Awards Express



### Sustainable Business Award 2019

Awarded by World Green Organization

- Sustainable Business Award (for the 3rd Time)
- Sustainable Leadership Award 2019



### Mystery Caller Assessment Award 2019

Awarded by Hong Kong Call Centre Association

- Best-of-the-Best (for the 6th Time, 5 Consecutive Years)
- Finance and Insurance Sector – Best-in-Class (8 Consecutive Years)
- Finance and Insurance Sector – Gold Award (9 Consecutive Years)



### IFEC Financial Education Champion 2020

Awarded by Investor and Financial Education Council

Remarks: The above awards are for reference only, with the sole purpose of corporate communications. Investment involves risks. Past performance is not indicative of future performance.

## Enjoy Tax Deductions and Increase Retirement Savings Through TVC

The year-end bonus season is approaching! To reward yourself for your hard work in the past year, have you ever considered putting aside part of your bonus for retirement savings as a gift for your future self?

Launched in April this year, the Tax Deductible Voluntary Contributions (TVC) is a tax incentive, for the first time, to encourage MPF scheme members to make voluntary contributions. It is definitely an ideal choice for scheme members to increase retirement protection while enjoying a tax deduction.

TVC aims to strengthen the retirement protection function of the MPF System through providing a structured, disciplined, long-term retirement savings solution for scheme members. TVCs have three major features: convenience, flexibility and simplicity.

### Convenient

MPF scheme members can open a TVC account in an MPF scheme which offers TVC of their own choice and make contributions directly with their trustees.

### Flexible

Scheme members can increase, decrease, stop or resume contributions anytime according to their individual needs or financial situation.

### Simple

Benefits held in a TVC account in one MPF scheme can be transferred in a lump sum to a TVC account in another scheme at any time.

Tax incentives will be provided for TVC made by MPF scheme members before 31 March 2020 for the 2019/2020 assessment year. The tax deduction cap is \$60,000 per year, which is an aggregate limit for both TVCs and premiums paid for qualifying deferred annuity policies (QDAP). The withdrawal of TVC, including the contributions exceeding the tax deductible limit, will be subject to the same withdrawal restrictions on mandatory contributions, which require scheme members to preserve their TVC until they have reached the age of 65 (except as specified in the legislation).

The TVC scheme has been well received by the market since its launch. As at the end of September, there were nearly 19,000 newly opened TVC accounts with total contributions amounting to about \$400 million.

There are only three months left before the end of the 2019/2020 assessment year. Let's seize this chance to open TVC contribution account.



MPFA  
Hotline: 2918 0102  
[www.mpfa.org.hk](http://www.mpfa.org.hk)

**Member Hotline: 2298 9333**  
**Employer Hotline: 2298 9388**  
[www.bcthk.com](http://www.bcthk.com)  
**18/F Cosco Tower,**  
**183 Queen's Road Central,**  
**Hong Kong**

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